

MEET MANIFOLD CHALLENGES IN SAP OPERATION WITH XANDRIA

Optimize the operation of your SAP systems: thanks to syslink Xandria manually done routine tasks in the administration are a thing of the past. CENIT supports you in implementing this solution quickly and cost-efficiently.

► REDUCTION OF OPERATIONAL COSTS BY MORE THAN HALF

Do your lines of business complain immediately if SAP is not available? And don't they ask on the other hand to cut costs of operations for SAP and justifiably so? Can you guarantee that the required Daily Checks are really performed as necessary? But don't you need your SAP specialists rather for value-adding activities, e.g. projects, changes or SAP upgrades?

If you have to meet this challenges it is time to have a closer look at an automated Application Management for SAP. Thus, you can automate the daily administration of the SAP systems on a constant high level and improve the availability for the lines of business, while reducing operational costs at the same time. Reductions by 60% are nothing out of the ordinary. In addition, you make sure that Service Level Agreements are fulfilled in a sustainable and economical manner. And with a sophisticated Service Level Reporting you analyze the service quality – results which can be actively delivered to the lines of business.

With syslink Xandria CENIT offers an innovative solution for this purpose. Xandria is a rule-based Application Management solution for SAP applications and databases. Developed by SAP specialists, who host SAP systems for external customers, Xandria acts like an experienced SAP administrator. It automates the mundane daily administration on a constantly high level. Error-prone manual work is reduced significantly and your SAP specialists can focus on other value-adding activities.

► READY FOR USE WITHIN JUST A FEW HOURS

Another good news is that syslink Xandria does not require an expensive CCMS configuration: it is ready to use within a few hours. Best Practices allow a usage out-of-the-box (98% of parameters are already preconfigured!) and reduce the efforts for implementation, training and daily operation of syslink Xandria to a minimum. An integration into IT Service Management solutions such as IBM Tivoli allows an integration of the SAP management into enterprise wide established IT Service Management processes.

► YOUR BENEFITS AT A GLANCE:

- Significant reduction of SAP operational costs - customer case studies show up to 60% cost savings!
- Higher availability and service quality for lines of business due to early detection and prevention

- SAP specialists can dedicate more time to value-adding activities; external consulting costs can be saved
- Better planning and execution of Change Management
- Automated reporting for Service Level Agreement delivery
- Low implementation and operational costs for the SAP Application Management itself

Syslink operations AG operates for example approximately 100 SAP customer systems with just 4 SAP basic administrators. Well-known medium-sized and large enterprises in industry, retail and outsourcing use syslink Xandria to improve their service quality and to reduce their SAP operational costs significantly.



► ATTRACTIVE PACKAGE

The implementation of syslink Xandria by CENIT consultants covers the following activities:

- Analysis and conception
- Installation of syslink Xandria
- Configuration of Monitoring and Automation
 - Reporting
 - Event forwarding to central IT Service Management tools
- Administrator Training
- Project management and documentation

Talk to us to learn how you can gain this efficiency in running SAP in your IT organization. We would be happy to prove this directly in your SAP environment.

► ADDITIONAL OFFER: PROOF-OF-CONCEPT

To demonstrate the potential efficiency gains in your SAP operation CENIT offers a Proof-of-Concept, which covers an introduction to Best Practices and a test installation in your SAP environment.

- Introduction to Best Practices in operating SAP
- Proof-of-Concept installation of syslink Xandria in your SAP environment
- 4 week testing period
- Discussion of testing results and next steps

► WHY WITH CENIT?

CENIT is well known for its meanwhile globally used solutions for the administration of mission-critical applications. The consultancy team combines knowledge of SAP technology with a general process understanding. We know the key success factors in IT Service Management and would be glad to assist you.

► CONTACT

CENIT AG

Roland Merkt
Head of Systems Management
Industriestraße 52-54
D-70565 Stuttgart

Tel: +49 711 7825-3285
Fax: +49 711 7825-444285
E-Mail: r.merk@cenit.de
Web: www.cenit.de

