

CENIT SERVICEMANAGER: LET HIM WORK FOR YOU

CENIT's SERVICEMANAGER manages background services and mass processes. Unlike comparable solutions on the market, this product is not just stable and high-performing, but also highly flexible thanks to its open programming interfaces. SERVICEMANAGER lets your projects run more smoothly and speeds up your business processes.

► PRODUCT FEATURES

- Management of expandable services to acquire and synchronize data
- Automated collation of data during a process, e.g. with SAP or host systems
- Automated readout of index values and indexation of files and documents with these values
- Automation of work steps in workflow projects
- Archiving of documents, independently of the underlying platform, in IBM Enterprise Content Management systems (in CENIT IMPORTMANAGER version)
- Monitoring of a wide range of resources:
 - file systems
 - e-mail management systems
 - BPM queues
 - archival system distribution queues
 - IBM FileNet P8 Content Manager and IBM Content Manager
 - SAP
 - general databases
 - customer-specific applications

► CUSTOMER BENEFIT

- CENIT SERVICEMANAGER provides invaluable assistance in migration projects, because its needs- and project-oriented functionalities support smooth data transfer
- With this product, CENIT covers a range of capabilities that would otherwise require a series of different tools
- For example, CENIT SERVICEMANAGER can import documents both from the file system and from the email management system
- The product is characterized by stability, performance, versatility (monitoring of a wide range of resources) and flexibility (open programming interfaces!)
- Where required, CENIT's SERVICEMANAGER can be monitored via IBM FileNet System Monitor

► TARGET SECTORS

- Financial Service Providers
- Retail
- Industry



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