

Highly Available and Tamper-Proof

Westdeutsche ImmobilienBank trusts in CENIT and FileNet

The corporate governance or the Sarbanes-Oxley Act are challenging and setting up requirements of enterprise content management. The business processes must be clearly defined and understandable; documents needs to be available on demand. The Westdeutsche ImmobilienBank has chosen a long-term archiving solution, which promises reliability and performance. The financial services provider has launched a joint project with CENIT to implement FileNet, a leading enterprise content management (ECM) solution, for the retail banking department in Münster. This project is scheduled for completion by the end of 2006. Westdeutsche ImmobilienBank conducts its lending business using the SAP banking modules. In future, documents relating to retail banking operations will be stored using the archiving and workflow components of the FileNet P8 software solution.

Flood of documents growing

The previous archiving solution no longer satisfies the requirements of Westdeutsche ImmobilienBank in terms of stability and availability. It proved to be very costly and susceptible to error in daily use. Moreover, it did not guarantee a high degree of availability nor did it offer sufficient scaling options. The FileNet system appealed to management, particularly due to the more refined administration surface which will lead to cost-effective operation in terms of improved total cost of ownership. With the FileNet P8 platform, an infrastructure has been chosen with

which large volumes of information can be stored in long-term and in an inspection-safe way in a stable environment with high availability. Moreover, the FileNet P8 infrastructure makes it possible to establish a uniform process control, extending beyond departmental borders, which leads to increased productivity thanks to reduced throughput times. In particular, the cost transparency, improved risk management and increased service level were important to the managers at Westdeutsche ImmobilienBank. As the company's documentation volume is expected to increase by more than 20%, the decision by Westdeutsche ImmobilienBank was a necessary and consistent step towards meeting all requirements in the future too.

The consultancy partner CENIT, which is responsible for the project as general contractor, completes the solution with the introduction of an EMC Centera, an inspection-safe storage medium which has already proven itself with regard to long-term archiving. The consultancy company also is in overall charge of migrating the existing documents into the FileNet P8 infrastructure.



About Westdeutsche ImmobilienBank

Westdeutsche ImmobilienBank (WIB) is a 100% subsidiary of WestLB AG. As a specialised bank and centre of competence for real-estate financing, it provides its varied product range and expertise to interested national and international parties. With total assets of around EUR 23 billion (2005), the company employs 450 people. In private house building, WIB mainly finances properties for owner-use throughout Germany up to a financing total of EUR 1 million. Due to the standardisation and continuous optimisation of processes as well as refinancing options, it is in a position to offer particularly attractive rates of interest. WIB provides its partners with intelligent internet solutions for the efficient implementation of financing requests.

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